

# **B.Y.B Travel Ltd**

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## PASSENGER CODE OF CONDUCT

### BYB TRAVEL/ST LAURENCE

BYB Travel takes the safety of passengers using our transport very seriously and we respectfully request that all students adhere to the following code of behaviour whilst travelling on our vehicle:

Remain seated throughout the journey

Wear the seatbelt

Do not block the gangway or throw items around the vehicle

No smoking, eating or drinking can be allowed on the journey

The controls of the vehicle and the safety equipment on it (emergency doors/hammers etc) must never be interfered with.

Always leave the vehicle clean and tidy

Treat the driver and other passengers with respect

We will not tolerate bullying, vandalism or any other anti-social behaviour and we reserve the right to withdraw transport permanently, with immediate effect, from any badly behaved student who causes disruption or jeopardises the safety of other passengers and road users. In this event, no refund of tickets purchased will be given. The cost of repair for any deliberate damage caused to the vehicle, by person or person(s), will be recovered from the parents and the appropriate authorities informed. CCTV is fitted to our vehicles so that we can confirm the identity of any person or persons who choose to disregard this behaviour code.

If you have any concerns or questions, please feel free to speak to the driver.

We look forward to welcoming you aboard.